



Role: Casual Event Staff – Sessional Youth Worker

We are looking for passionate individuals with expertise in working with young people and robust safeguarding knowledge to join our event delivery team. This is a key role and a fantastic opportunity to be part of a committed and dynamic team contributing to one of Turtle Dove Cambridge's core services. We're a small team and working hard to engage, empower and build confidence in young women aged 14-24 who are or are at risk of being NEET.

As Casual Event Staff you will be part of our bank staff team working flexible on a zero-hour contract with a rate of pay at £12.50 per hour.

The role of Casual Event Staff has a dual aspect, to contribute and assist in the delivery of a variety of events to the highest standard, ensuring client satisfaction, as well as supporting and encouraging the participation of young women's involvement in event delivery.

Responsibilities include:

- Working as part of a team to deliver events performing tasks including:
 - Venue set-up
 - Food preparation, display and service
 - Cleaning and washing of service items
- Uphold food hygiene and allergen awareness standards
- Liaising with guests, informing them about the food and drink options
- Supporting with the pack down of equipment and return to storage unit when required
- Encourage and support young women participating to take an active role in event delivery
- Take a supportive, enabling and compassionate approach to young women who may experience mental health challenges or other barriers to engaging
- Respond to any safeguarding concerns in accordance with Turtle Dove's policy
- Promoting Turtle Dove and raising brand awareness at events as appropriate
- Taking photos at events in accordance with consent policy as directed
- Assisting in the coordination of transportation of young women to/from the venue when required – driving a 6 seater van if comfortable and licensed to do so
- Actively engaging in the event de-brief
- Engaging in Turtle Dove's team activities and training
- Supporting Peer Support activities
- Other tasks as directed by the Event Lead and Young Women's Development Worker



We would love to hear from you if you have:

- At least 1 year experience working in the youth sector, including at-risk groups
- A robust understanding of safeguarding children and vulnerable adults
- An ability to maintain professional boundaries
- A strong teamwork approach
- The ability to communicate effectively and appropriately in a variety of situations
- Can manage stressful situations and respond to individual's in distress
- A solution orientated attitude and can effectively follow instructions
- Basic IT skills, able to use software including Slack & Asana
- Experience in the hospitality sector would be an asset
- Qualification in psychology, social work, youth work would be an asset

You will carry out all of the above activities in accordance with our company values of being:

1. Supportive: we support each other in fulfilling our mission
2. Tenacious: we constantly strive to do the right thing, even if it's difficult
3. Celebratory: we celebrate other people's successes
4. Enabling: we provide the launch pad to enable people to work independently

Please note: this post is restricted to women applicants only and is exempt under Schedule 9, Part 1 of the Equality Act 2010.

For more information, email hello@turtledovecambridge.com

Or to apply, submit a form via the link: <https://forms.gle/mDmB3DG2ZqbHQ5Ae7>